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--24. A composition according to Claim 1 further comprising one or more of the following additives: a coloring agent; a perfume; a biocide; a preservative; an anti-septic; and/or an anti-static agent.

25. A composition according to Claim 1 further comprising benzalkonium chloride.

26. A composition according to Claim 1, wherein component (a) is pyrophosphoric acid or polyphosphoric acid or a salt of either of said acids.

27. A composition according to Claim 1, wherein component (b) is an ether of an alkylene glycol.

28. A composition according to Claim 1, wherein component (c) is an organic solvent able to dissolve greases or fats selected from the group consisting of C<sub>9</sub> to C<sub>15</sub> linear aliphatic hydrocarbons, C<sub>6</sub> to C<sub>15</sub> cycloaliphatic hydrocarbons, and C<sub>16</sub> to C<sub>22</sub> fatty acid alkyl esters.

29. A composition according to Claim 1, wherein component (d) is a low-foaming surfactant capable of keeping component (c) in solution in the composition.

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30. A composition according to Claim 1 in the form of a solution.

31. A composition according to Claim 1 which is substantially free from halogenated surfactants and solvents; and/or ammonia; ammonium and other nitrogen-based ingredients; and/or silicates and other depositing inorganics.

32. A composition according to Claim 1 having a pH in the range of from 8 to 12.

33. A two-part cleaning composition suitable for cleaning carpets, which composition comprises:

(a) an alkaline cleaning composition; and  
(b) a neutralizing composition comprising an aqueous solution of a non-oxidizing acid whereby, in use, the pH of the combined compositions (a) and (b) is in the range of from 5.5 to 8.5.

34. A two-part cleaning composition according to Claim 33, wherein the neutralizing composition (b) is provided as an aqueous solution of, in the range of from, one part acid to sixty parts water.

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35. A method suitable for cleaning a surface, which method comprises:

- (a) applying to the surface an alkaline cleaning composition in an amount sufficient to wet the surface; and
- (b) mechanically buffing the surface with a pad soaked in a neutralizing composition comprising an aqueous solution of a non-oxidizing acid in an amount sufficient to substantially neutralize the alkaline cleaning composition remaining on the surface.

36. A method according to Claim 35, wherein the aqueous solution is heated to a temperature in the range of from 50° to 95°C.

37. A method according to Claim 35, wherein the alkaline cleaning composition comprises a water-based cleaning composition comprising:

- (a) 0.1 to 50% w/w of a first cleaning agent;
- (b) 0.1 to 20% w/w of a second cleaning agent;
- (c) 0.1 to 10% w/w of a third cleaning agent;
- (d) 0.1 to 10% w/w of a surfactant.

38. A method according to Claim 35 using a two-part cleaning composition including said alkaline cleaning composition and said neutralizing composition, wherein, in use, the pH of the combined compositions (a) and (b) is in the range of

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from 5.5 to 8.5.

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39. A method according to Claim 35 carried out in a manner whereby the ratio of the neutralizing composition to the alkaline cleaning composition is greater than one.
40. A method according to Claim 39, wherein said ratio is from 2 to 4:1.--